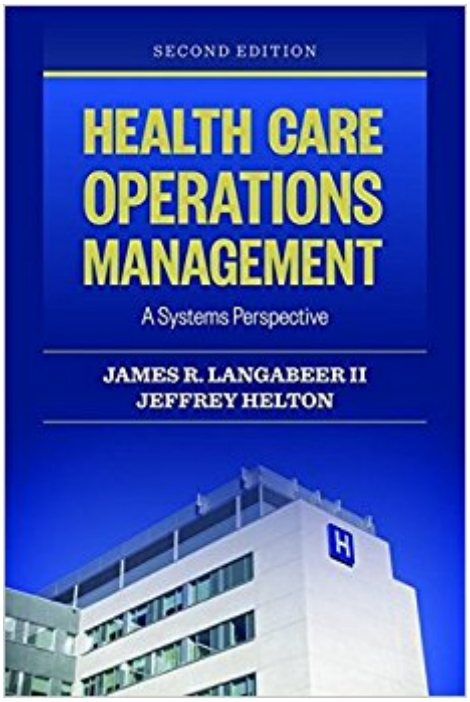
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Synopsis

Health Care Operations Management: A Systems Perspective, Second Edition provides comprehensive and practical coverage of all aspects of operations management specific to the healthcare industry. It covers everything from hospital finances to project management, patient flows, performance management, process improvement, and supply chain management. This is an ideal text for university courses in healthcare management at all levels. It is also an excellent professional reference for healthcare administrators, clinical support managers, and supply chain professionals. The Second Edition has been thoroughly updated with the most recent data, statistics, and references. It also offers expanded coverage of quality, financial, and systems management, as well as a new chapter entitled Ã¢â ¬Å“Operational Metrics in Health Care OrganizationÃ¢â ¬Â•.

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I can’t tell if I dislike this book simply because of the course I had to take or because I don’t feel like it pertains to me. As a healthcare provider who doesn’t really deal with the business aspect of things this book was just a bore and annoying to read. Seemed awfully repetative too. I’m sure to people who are into this stuff it’s a great book. As a medical student it stunk. I had to buy it for class and hope to never have to see this book ever again. With that being said it might be a necessary evil for education and others may enjoy it.

Very helpful!

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